

To: Koglin, Eric[Koglin.Eric@epa.gov]
Cc: Garrahan, Kevin[Garrahan.Kevin@epa.gov]; Gentry, Nathan[Gentry.Nathan@epa.gov]; Burke, Thomas[Burke.Thomas@epa.gov]
From: Kavlock, Robert
Sent: Wed 8/12/2015 12:27:58 AM
Subject: Re: Solutions to Mine Spill

Eric

I recommend getting a website ala DWH set up immediately.

On Aug 11, 2015, at 7:40 PM, Koglin, Eric <Koglin.Eric@epa.gov> wrote:

Hey Kevin

Yup, that's what I did for four months during DWH. I am hopeful that we won't have the same level of interest in Gold King because it was quite an undertaking. We actually set up a web site where people could submit their ideas. Then we had EPA folks available to triage the input.

I could look into getting a web site set up like we did for DWH so we have something that we can refer the public to. It would have a brief description of the incident and what the site is intended to be used for. It would also have a link to a form that could be filled out online and then submitted via a submit button. The submission could be routed to my inbox or to a generic one that I recently had created for RACER. I could then farm out the submissions to one or more of our ORD colleagues based on the expertise required. We will also need to be prepared to send an acknowledgement to the submitter.

During DWH we sent out an agency-wide email that provided the link to the website that our staff could use to refer the public to. That way it hopefully will help to minimize the amount of time our staff need to spend on the phone.

An alternative would be to provide a phone number (to be arranged for tomorrow) that basically rings my desk and I could just field the calls using an information checklist. I don't think we'd have a website up and running before things quieted down, but I could be mistaken. I'd rather take the load off the IOAA and have us deal with the input.

Later,

Eric

From: Garrahan, Kevin
Sent: Tuesday, August 11, 2015 2:18 PM
To: Koglin, Eric
Cc: getry.nathan@epa.gov
Subject: Fw: Solutions to Mine Spill

Hi Eric,

Any suggestions? I seem to recall that you led a similar effort for BP/Deep Horizon. My sense is that perhaps we need to make sure someone gets back to folks and we can try to triage the suggestions.

Kevin

From: Gentry, Nathan
Sent: Tuesday, August 11, 2015 5:10 PM
To: Garrahan, Kevin
Subject: Solutions to Mine Spill

Kevin,

ORD-IOAA has started getting calls from citizens with ideas/solutions regarding the King Mine spill. I've handled 3 today, and if this is like the Gulf Oil spill, we'll be getting a lot of

them. Bob Kavlock suggested I ask you where we should be routing them.

Nathan Gentry

Scheduler for Tom Burke, Lek Kadeli and Bob Kavlock

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